Electronic Medical Records (EMR) Road Map for Hospitals

Dr. Mike Muin



Why the need for this talk?

- Growing **Demand** for EMR
- Still a LOT of Confusion about EMR
- Opportunity for Innovation and Change

Electronic Medical Records

 "a secure, real-time, point-of-care, patient-centric information resource for clinicians. The EHR aids clinicians' decision-making by providing access to patient health record information when they need it and incorporating evidence-based decision support.

- HIMSS EHR Definitional Model

Electronic Medical Records

- It provides real-time access to patient health information.
- It captures data from various clinical data sources.
- It is used by clinicians as a primary information resource in the delivery of patient care.

How do we get there? Where do we start?



Home > Electronic Medical Record Adoption Model

ELECTRONIC MEDICAL RECORD ADOPTION MODEL

EMRAM: A strategic roadmap for effective EMR adoption and maturity

The HIMSS Analytics Electronic Medical Record Adoption Model (EMRAM) incorporates methodology and algorithms to automatically score hospitals around the world relative to their Electronic Medical Records (EMR) capabilities. This eight-stage (0-7) model measures the adoption and utilization of electronic medical record (EMR) functions. Move your organization closer to achieving a near paperless environment that harnesses technology to support optimized patient care by completing each stage below. Our expert advisors are available with helpful tools to move your organization along its journey.

Download an EMRAM Information Sheet

Download EMRAM Requirements

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5	Physician documentation using structured templates; Intrusion/Device Protection	
4	CPOE with CDS; Nursing and Allied Health Documentation; Basic Business Continuity	
3	Nursing and Allied Health Documentation; eMAR; Role-Based Security	
2	CDR; Internal Interoperability; Basic Security	
1	Ancillaries - Laboratory, Pharmacy, and Radiology/Cardiology information systems; PACS; Digital non-DICOM image management	
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Going "paperless": Is it REALISTICALLY achievable?

US EMRAM Stages by Year

	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Stage 7	0.0%	0.0%	0.3%	0.7%	1.0%	1.2%	1.9%	2.9%	3.6%	4.2%
Stage 6	0.1%	0.8%	0.5%	1.6%	3.2%	5.2%	8.2%	12.5%	17.9%	27.1%
Stage 5	0.5%	1.4%	2.5%	3.8%	4.5%	8.4%	14.0%	22.0%	32.8%	35.9%
Stage 4	3.1%	2.2%	2.5%	7.4%	10.5%	13.2%	1 4.2 %	15.5%	14.0%	10.1%
Stage 3	18.7%	25.1%	35.7%	50.9%	49.0%	44.9%	38.3%	30.3%	21.0%	16.4%
Stage 3 Stage 2	18.7% 40.0%	25.1% 37.2%	35.7% 31.4%	50.9% 16.9%	49.0% 14.6%	44.9% 12.4%	38.3% 10.7%	30.3% 7.6%	21.0% 5.1%	16.4% 2.6%
Stage 3 Stage 2 Stage 1	18.7% 40.0% 17.4%	25.1% 37.2% 14.0%	35.7% 31.4% 11.5%	50.9% 16.9% 7.2%	49.0% 14.6% 7.1%	44.9% 12.4% 5.7%	38.3% 10.7% 4.3%	30.3% 7.6% 3.3%	21.0% 5.1% 2.0%	16.4% 2.6% 1.7%
Stage 3 Stage 2 Stage 1 Stage 0	18.7% 40.0% 17.4% 20.4%	25.1% 37.2% 14.0% 19.3%	35.7% 31.4% 11.5% 15.6%	50.9% 16.9% 7.2% 11.5%	49.0% 14.6% 7.1% 10.1%	44.9% 12.4% 5.7% 9.0%	38.3% 10.7% 4.3% 8.4%	30.3% 7.6% 3.3% 5.8%	21.0% 5.1% 2.0% 3.7%	16.4% 2.6% 1.7% 2.1%

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Stage 0 HIMSS Description / Details

- All three ancillaries not installed
- The organization has not installed all three key ancillary department systems (laboratory, pharmacy, and radiology).

- Only HIS
- Some ancillary automation
- No (or very minimal) integration

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Stage 1 HIMSS Description / Details

- Ancillaries Laboratory, Pharmacy, and Radiology/Cardiology information systems; PACS; Digital non-DICOM image management
- All three major ancillary clinical systems are installed
- A full complement of radiology and cardiology PACS systems provides medical images to physicians via an intranet and displaces all film-based images. Patient-centric storage of non-DICOM images is also available.

- Automation of ALL (100%) Diagnostic Departments
- Digitization of ALL (100%) Diagnostic Workflows
- Acquire and implement Ancillary IT Systems
- What about other medical imaging and files?
 - Cardiology
 - Endoscopy videos
 - Ultrasound
- What about other tests? Is there a system for that?

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Sample Hospital Diagnostic Tests

- Anatomic Pathology Histopathology, Cytopathology
- Laboratory Hematology, Clinical Chemistry, Microbiology, Blood Bank, Molecular Diagnostics, Reproductive Biology, Toxicology, Immunology, Genetic Testing
- Digital Imaging plain X-rays, CT scans, MRI, Ultrasound, Fluoroscopy, Mammography, PET scan

- Cardiology ECG, Echocardiography
- Nuclear Medicine
- EEG/EMG
- Endoscopy
- Pulmonary Function Tests
- Audiometry



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Acquire IT Systems Automate Workflows	1	Ancillaries - Laboratory, Pharmacy, and Radiology/Cardiology information systems; PACS; Digital non-DICOM image management	
Digitize Clinical Data	0	All three ancillaries not installed	

Stage 2 HIMSS Description

- CDR; Internal Interoperability
- Major ancillary clinical systems are enabled with internal interoperability feeding data to a single clinical data repository (CDR) or fully integrated data stores that provide seamless clinician access from a single user interface for reviewing all orders, results, and radiology and cardiology images.
- The CDR/data stores contain a controlled medical vocabulary and order verification is supported by a clinical decision support (CDS) rules engine for rudimentary conflict checking.
- Information from document imaging systems may be linked to the CDR at this stage.

- Integration, integration, integration!!!
 - All clinical IT systems talk to each other
- Single Source of Truth
 - Storage, Access and Retrieval (Results and Reports)
 - Used by CLINICIANS
 - Can be used for other clinical purposes
 - Integrated with all other IT systems around hospital

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Clinical Data Repository



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 - Integrated with all other IT systems around hospital
- Standards and Terminologies
 - HL7, LOINC, SNOMED
 - ICD-10, CPT

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Acquire IT Systems Automate Workflows Digitize Clinical Data

Stage 3 HIMSS Description

- Nursing and Allied Health Documentation; Electronic Medication Administration Record (eMAR)
- 50 percent of nursing/allied health professional documentation (e.g., vital signs, flowsheets, nursing notes, nursing tasks, care plans) is implemented and integrated with the CDR.
- Capability must be in use in the ED, but ED is excluded from 50% rule. The Electronic Medication Administration Record application (eMAR) is implemented.

- Multi-disciplinary, Team-based Documentation
- Clinical Documentation
 - Nursing
 - Allied Health
 - Physician
- Recording of Patient Care
 - Vital Signs
 - Flowsheets
- Electronic Medication Administration Record

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Complexities of REAL Clinical Documentation

- Forms
- Flows
- Fields
- Reports
- Transactions

- Teams / Users
- Compliance
- Conversion
- Integrations
 - Before
 - After

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Stage 4 HIMSS Description

- CPOE With CDS; Nursing And Allied Health Documentation
- 50 percent of all medical orders are placed using Computerized Practitioner Order Entry (CPOE) by any clinician licensed to create orders. CPOE is supported by a clinical decision support (CDS) rules engine for rudimentary conflict checking, and orders are added to the nursing and CDR environment.
- CPOE is in use in the Emergency Department, but not counted in the 50% rule.
- Nursing/allied health professional documentation has reached 90% (excluding the ED).
- During EMR downtimes, clinicians have access to patient allergies, problem/diagnosis list, medications, and lab results.

- Advanced Clinical Documentation
- Multi-disciplinary, Team-based Ordering and Delivery of Care
- Computerized Provider Order Entry (CPOE)
 - Beyond Billing Charges
 - Hospital Units/Departments Accept Orders
 and Tasks

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The REALISTIC Target for EMR Implementations

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PH Situation – DIGITAL DIVIDE

- There is a REAL **DIGITAL DIVIDE**.
- Very little options to go beyond Stage 1.
 - No local vendors for 2-6
- International vendors have Stage 6-7 features.
 - Usually too expensive for most

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REALISTIC OPTIONS for PH Hospitals

- Build your OWN EMR.
 - A few big PH hospitals did this.
- Go International
 - Buy and implement Software from US / India / Other Countries.
- Work together???
 - Collaborate to build the EMR for PH Hospitals

Thank you! Questions?

 For more information, questions and feedback, please email me at mikemuin@medprojects.com.

